

Global Test Management

A Tier 1 investment bank was seeking to improve its testing processes and was keen to implement Brickendon's specialized, award winning approaches. The bank engaged Brickendon to implement the bespoke approaches and to train its own staff to use the Brickendon processes efficiently and effectively. The result was the reduction of a three-week testing cycle to six hours and a 95 per cent reduction in testing cost per release.



Digital & Technology

Strategy & Advisory

Client Challenges:

The client had many challenges these included:

- The bank was rolling out an eFX platform to 28 countries using local testing teams. The core delivery team of more than 140 Business Managers, Project Managers, Business Analysts and Developers was having difficulty engaging with the local testing teams. As a result, several problems were encountered, including:
- Drawn-out testing processes. The bank had a three-week testing cycle per location
- Low-quality testing with multiple release failures per country
- Lack of accountability — no one individual or team within the organisation was taking responsibility for the process
- Lack of continuity and consistency across the different sections and areas of the business, including regional discrepancies
- No blue-print for testing practices in the business
- Large numbers of people involved in each process, increasing the risk of human error

AI & Data

Brickendon Solution:

Brickendon provided management and governance plus four test teams to deliver Brickendon's award winning testing frameworks/solutions:

- **BEAPS:** This is an innovative Agile Test Execution solution designed to handle complex test planning/execution issues when the delivery teams are spread across multiple geographical locations and have different delivery cycles
- **TestOps** (customised to project environment): This allows the testing team to take full control of the whole process from end-to-end: requirements, through development, testing and into production. It is no longer the responsibility of several different teams, who hand over the process at different stages. The testing team is fully accountable for everything that happens in the process and the end result is much more efficient and effective.
- **SATS:** Brickendon's Simplified Automation Testing Tool efficiently tests complex product workflows. SATS feeds different types of data into data capture systems and reconciles it with various reconciliation points in the workflow such as the data base, interface systems and middle- and back-office systems.

Business Consulting

Digital & Technology



CASE STUDY

Client Benefits:

The benefits realised by the change implemented by the Brickendon team achieved all the outcomes defined at the outset and were achieved within the timeframe and budget set out in the project brief. The annual savings were put at \$12 million USD after Brickendon’s frameworks were implemented. These included:





- 🔗 Phase 1
 - 🔗 Initial time reduction in the test cycle. Within one month, Brickendon reduced the test cycle from 15 days per location to just 5 days.
 - 🔗 Production roll backs reduced.
 - 🔗 Delivery output per location increased along with the faster release time
- 🔗 Phase 2
 - 🔗 Test cycle per release reduced from 5 days in phase 1 to under 6 hours. This was achieved within 6 months
 - 🔗 Elimination of production release rollbacks.
 - 🔗 Significant reduction in cost. Brickendon delivered a 95 per cent reduction in testing cost-per-release with high quality testing.
- 🔗 Peace of mind that the whole process has been sufficiently and succinctly tested, with accountability falling to one team.
- 🔗 A massive decline in production issues: improving bank's reputation and business



Multi-award Winning Team



Why choose Brickendon?

-  **Our track record:** We have demonstrated a long, proven track record since 2010 of transforming our clients through our innovative bespoke solutions.
-  **Our innovative approach:** No one client is the same, therefore our intelligent, experienced and focused consultants use their industry experience to address each challenge in an innovative way.
-  **Our Specialist Teams:** Our in-country, nearshore and offshore capabilities mean we are well placed to cater for all our clients’ needs, making the best use of our consultants’ 10 years-plus industry experience.
-  **Our passion:** We love what we do and thrive on improving our clients’ profitability, efficiency and increasing their competitive edge. We are driven to see the tangible benefits at our clients.

To find out more about how Brickendon can transform your business, please do not hesitate to contact us.



info@brickendon.com



brickendon.com



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