STRATEGIC DATA
ORGANISATION SOLUTION

BRICKENDON

STRATEGIC DATA ORGANISATION

The aim is to be *the* internal data provider of choice within the firm by:
- employing governance best practices
- providing high-quality products and services
- being technically proficient

Addressing the data needs within the organisation in a holistic way helps reduce costs and improve customer satisfaction

Strategic Data Organisation

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Data Governance & Management
- Policies and procedures for data management
- Organisational structure with senior management support

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Data Quality
- Measurable and actionable
- Complete, valid and accessible
- Fresh with controlled access

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Technical SLAs
- Scalable and reliable infrastructure
- Framework that can be easily integrated
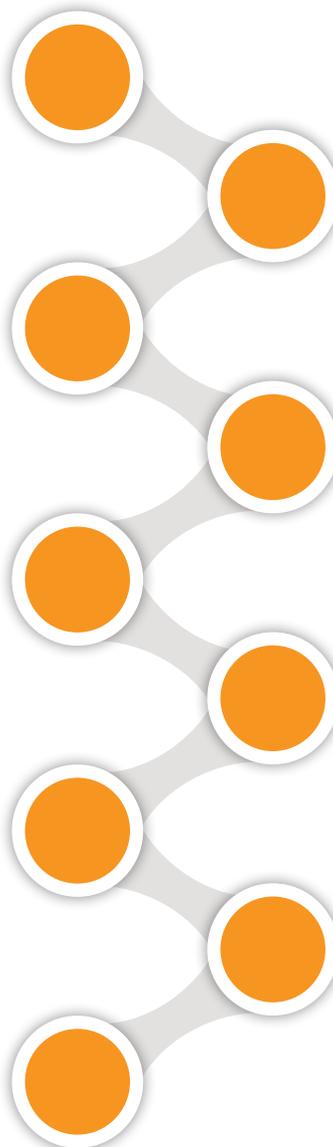- Comprehensive data sets

CHALLENGES OF A DATA ORGANISATION

Siloes: failure to address data governance, management, quality and technical infrastructure as a single unit

Success criteria (measuring the correct attributes): success tends to be measured on data quality and technology SLA KPIs, which fail to capture the full range of achievements, such as governance

Measuring success (measuring attributes correctly): failure to implement a KPI programme that produces information that is meaningful and useful to running the business

Reputation: sporadic, disparate and inconclusive coverage of data undermines an organisation's ability to be the "single version of the truth"

Consistency: disjointed reports and measurements provide inconsistent results and reduce trust in the data

Comprehension: regulators want more than just data on a report, they need to understand its lineage and full lifecycle

Complexity: problems created by global distribution

Compliance: remaining compliant with global privacy protection laws

Cost sensitivities: provide a valuable, reliable product that saves the firm money
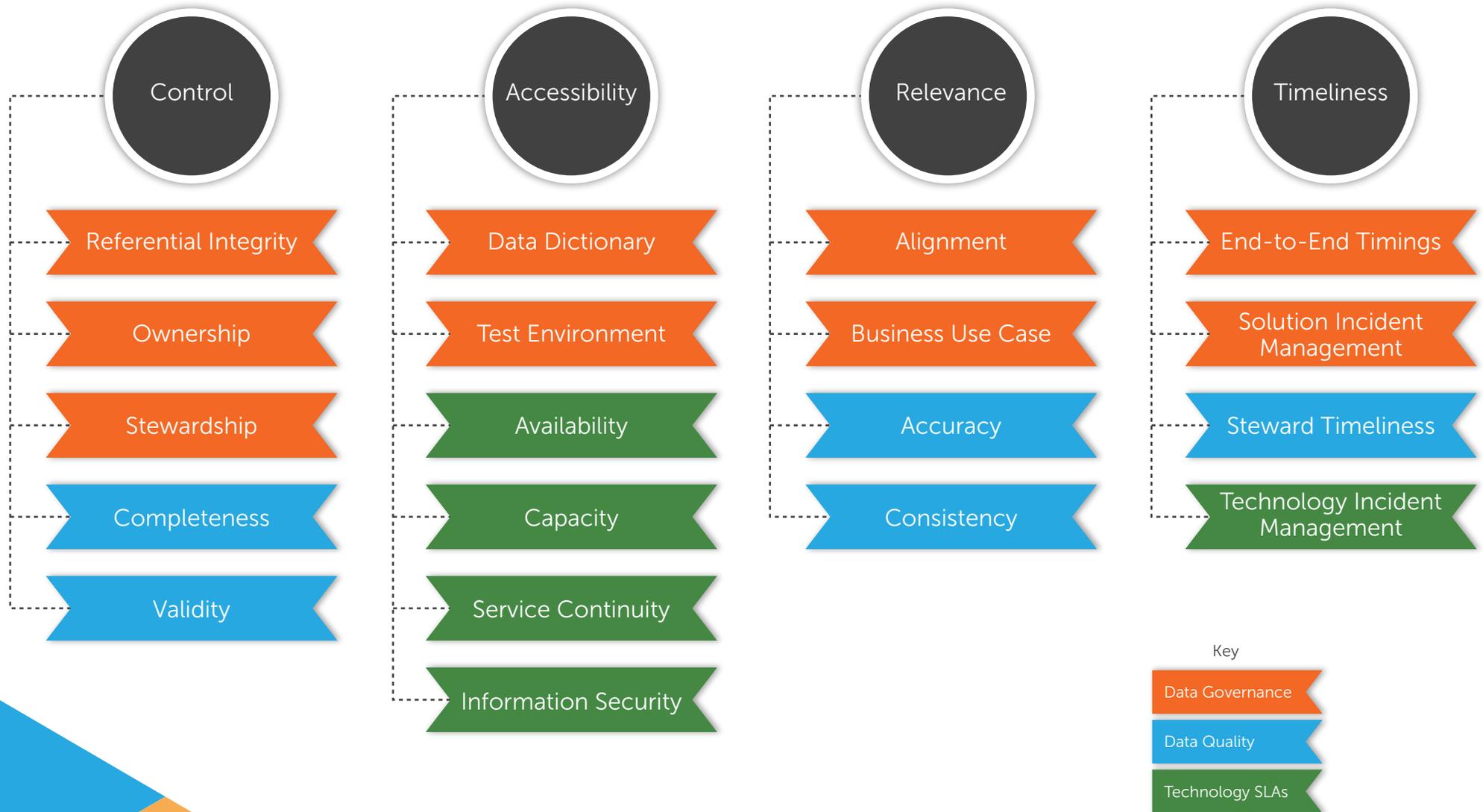
BRICKENDON APPROACH

Brickendon supports a more holistic way of looking at a data organisation. We treat the three aspects as an interwoven single solution, not as disparate pieces. By joining the parts together, customers, senior managers and regulators will better understand the true value provided.

BRICKENDON SOLUTION

This series of solution quality measures helps accurately capture all aspects of the organisation: Governance, Data Quality and Technology SLAs

Control
- Referential Integrity
- Ownership
- Stewardship
- Completeness
- Validity

Accessibility
- Data Dictionary
- Test Environment
- Availability
- Capacity
- Service Continuity
- Information Security

Relevance
- Alignment
- Business Use Case
- Accuracy
- Consistency

Timeliness
- End-to-End Timings
- Solution Incident Management
- Steward Timeliness
- Technology Incident Management

Key
- Data Governance
- Data Quality
- Technology SLAs

BRICKENDON BENEFITS

REPUTATION

Brickendon have successfully designed and implemented data consumer programmes that have strengthened the collaboration between data stewards, owners and consumers

COST REDUCTION

Brickendon have successfully reduced data project costs by up to 50% without impacting delivery, as well as successfully reducing run-rate costs through front-to-back negotiation of process re-design and process automation

PROGRAMME ACCELERATION

Brickendon have accelerated programmes by a factor of 12 times through innovative project approaches

UNDERSTANDING DATA LANDSCAPE

Creation of ontologies, dictionaries, lineage maps, and consumer and system relationships

SYSTEM DECOMMISSIONING

Successful migration of data consumers from legacy systems to allow decommissioning

BRICKENDON

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